

Freight Rail 411 User Guide



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Welcome to Freight Rail 411

Overview

The Freight Rail 411 website provides railroads and related businesses real-time access to currently active reference information. The following modules are available through the Freight Rail 411 website.

Stations

The Stations module contains the Centralized Station Master (CSM) and Junction Interchange File (JUNC). Use this module to search for station and junction interchange information to help plan efficient freight movements from origin to destination.

Mark

Marks are equipment identifiers for all electronic interfaces between railroads, their customers and Railinc systems and files. Marks identify the names of railroads and private companies. Use this module to find the Mark you need.

Route

The Route File identifies valid routes by combining station location codes for the origin and destination. ROUTE data can be used to request prices from the Rate EDI Network.

Commodity

The Commodity module contains Standard Transportation Commodity Codes. Search for commodities by STCC, Product Description, or Product Group. Use this module to get the right STCC code for your shipment.

Customer Identification File (CIF)

The CIF module allows users to identify customer physical locations to provide accurate delivery instructions.

Rail Service Finder (RSF)

Railinc maintains the Serving Carrier Reciprocal Switch (SCRS) system. The industry reference file is a web application that provides a standardized verification process of determining whether a railroad may serve, or under what conditions a railroad may serve, a specific customer at common service points. SCRS is a permissions-based data file used by railroads. The new RSF tool is a dedicated, streamlined version of the search feature within the SCRS industry reference file. The RSF tool was designed and optimized for searching.


FindUs.Rail

FindUs.Rail is a web-based centralized database that allows users to review and manage their company's contact information. It helps railroad departments, private car owners, and leasing companies stay connected. Users are able to query contacts and agency relationships for industry functions and roles.

Support Questions, issues or concerns should be directed to Railinc Customer Support at 1-877-RAILINC (1-877-724-5462), or contact Railinc CSC at csc@railinc.com.

User Guide Structure

This document has been organized to reflect the application menu order of Freight Rail 411. It describes use and interpretation of interface elements in Freight Rail 411.

Access rights and account administration details are found in the *Railinc Single Sign On (SSO) User Guide*. The SSO User Guide is available as a PDF download at www.railinc.com. Click the  icon in the Account Access window.

System Requirements

Here are some basic computer requirements for Freight Rail 411.

Exhibit 1. Freight Rail 411 Computer Requirements

Supported Browser Types:	Internet Explorer, Mozilla Firefox and Chrome
Browser Versions:	Internet Explorer 7x; Firefox 3x; Chrome 10x
Screen Resolution:	1024 × 768 or larger (optimal)

Web Browser

Freight Rail 411 requires a web browser to display its data. Most computers have Internet Explorer or Mozilla Firefox installed. To ensure optimum performance of Freight Rail 411, use a recommended version of Internet Explorer or Firefox. Here are the two download sites:

- Internet Explorer:
<http://windows.microsoft.com/en-US/internet-explorer/downloads/ie-8>
- Firefox:
<http://www.mozilla.com/en-US/firefox/>

Flash Player

Freight Rail 411 requires an updated version of Flash Player. Here is where the Flash Player can be downloaded:

- <http://get.adobe.com/flashplayer/>

PDF Viewer

Some functions of Freight Rail 411 require Adobe Acrobat Viewer to view Portable Document Format (PDF) documents. For example, updates to this manual are available in PDF. Here is the download site for a free and current version of Acrobat Reader:

- <http://get.adobe.com/reader/>

Excel Viewer

Freight Rail 411 provides Excel file format downloads. This format is supported by Microsoft Excel versions 97 and higher. Users that do not have Excel 97 or higher installed on their

machine or have a compatible spreadsheet application may download a free Microsoft Excel Viewer from Microsoft Corporation:

- <http://www.microsoft.com/download/en/details.aspx?id=10>

Web Interface

The Freight Rail 411 interface provides the same navigational tools found in most Windows applications and Internet sites. This section provides basic explanations of select elements and components that assist in moving through the various pages of the application to complete tasks.

Getting Started

The Freight Rail 411 application is accessed using the Railinc Single Sign On (SSO), which can be accessed from the Railinc portal at <http://www.railinc.com>. The SSO log in is located at the upper right of the page.

Register to Use Railinc SSO

Each Freight Rail 411 user must register to use Railinc Single Sign On. It is beyond the scope of this document to describe the use of Railinc Single Sign On. Refer to *Railinc Single Sign On User Guide*.

Once SSO registration is complete, the user must request access to Freight Rail 411 within SSO.

Role-Based Application

Access and authorization for Freight Rail 411 is determined when requesting access through Railinc Single Sign On. Refer to [Exhibit 2](#) for a complete list of Freight Rail 411 roles as seen in SSO.

Exhibit 2. User Roles and Tasks

Task	Description
Freight Rail 411 CIF User	CIF Module User
Freight Rail 411 Commodity User	Role permits user to access Commodity IRF
Freight Rail 411 Mark User	Role permits user to access Mark IRF
Freight Rail 411 Route User	Role permits user to access Route IRF
Freight Rail 411 Station User	Role permits user to access Station and Junction IRF
Freight Rail 411 Company Admin	Customer personnel responsible for managing internal user permissions

Requesting Freight Rail 411 Access

After authorization to use Railinc SSO is received, the user must request general access to Freight Rail 411 following instruction in the *Railinc Single Sign On User Guide*.

Exhibit 3. Freight Rail 411 Request Permission

Freight Rail 411

* Select Role

- ☐ **Freight Rail 411 Admin**
Railinc personnel, responsible for managing IRFI permissions of users.
Effective Date: 02/14/2013 Expiration Date: []
- ☐ **Freight Rail 411 CIF Admin (company required)**
Railinc personnel, responsible for managing IRFI permissions of users.
Effective Date: 02/14/2013 Expiration Date: []
- ☐ **Freight Rail 411 CIF User (company required)**
CIF Module User
Effective Date: 02/14/2013 Expiration Date: []
- ☐ **Freight Rail 411 Commodity User**
Role permits user to access Commodity IRF
Effective Date: 02/14/2013 Expiration Date: []
- ☐ **Freight Rail 411 Company Admin (company required)**
Customer personnel, responsible for managing IRFI permissions of that companies users.
Effective Date: 02/14/2013 Expiration Date: []
- ☐ **Freight Rail 411 Mark User**
Role permits user to access Mark IRF
Effective Date: 02/14/2013 Expiration Date: []
- ☐ **Freight Rail 411 Route User**
Role permits user to access Route IRF
Effective Date: 02/14/2013 Expiration Date: []
- ☐ **Freight Rail 411 Station User**
Role permits user to access Station and Junction IRF
Effective Date: 02/14/2013 Expiration Date: []

* Company Id: [] Search

Enter Comment: []

Submit Return

When e-mail notification of access to Freight Rail 411 is received, the user can log on and begin using Freight Rail 411.

Note: Access to certain functions within Freight Rail 411 is handled by the user's local Freight Rail 411 administrator who has the SSO rights to specify local Freight Rail 411 user's tasks. When a user has been assigned a subscription to a portion of the application, then it appears in the menu as a green shaded item. Before being granted, the item appears in light red (see [Exhibit 4](#)).

Exhibit 4. Freight Rail 411 Menu (showing items without permission granted)

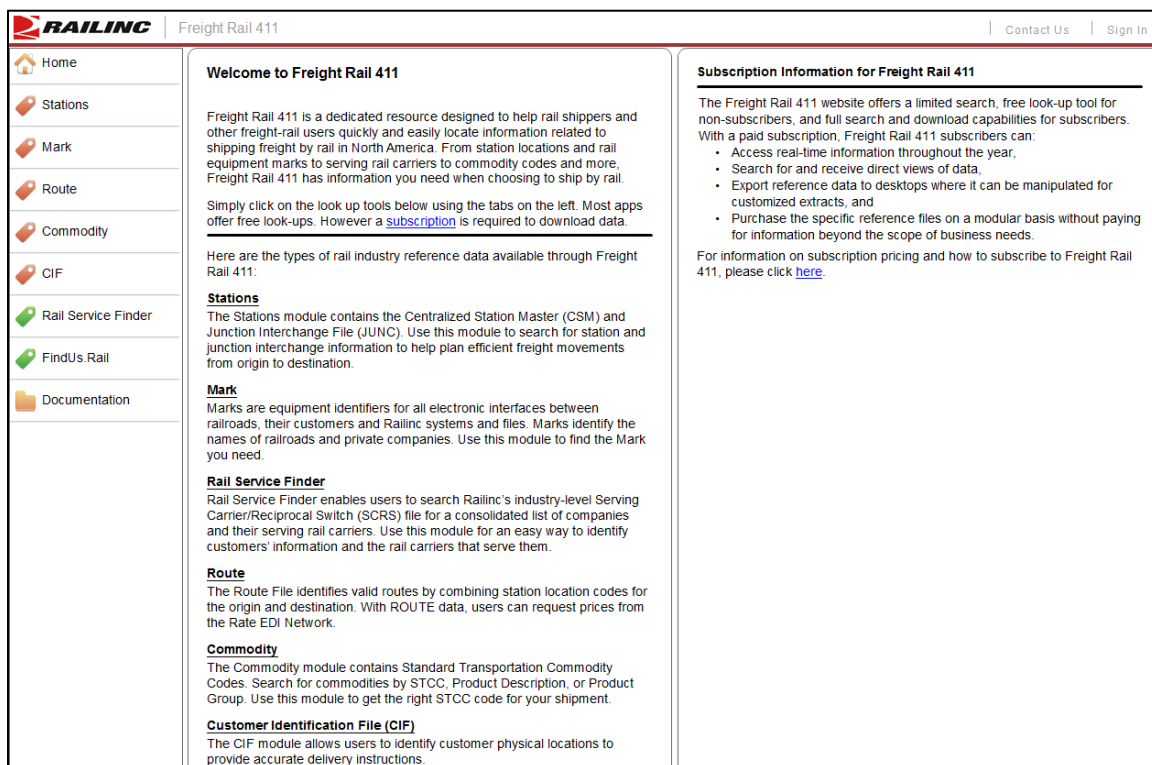


Logging In

To log into Freight Rail 411:

1. Open the browser.
2. Enter the following URL: <http://www.railinc.com/freight rail 411>. The Freight Rail 411 Welcome page is displayed ([Exhibit 5](#)).

Exhibit 5. Freight Rail 411 Welcome Page



Continue by selecting a particular Freight Rail 411 reference option to search that selected reference file (refer to [Exhibit 6](#)).

Exhibit 6. Available Freight Rail 411 Reference Files

Stations

Provides access to Centralized Station Master (CSM) data. The interface allows user to search, view and extract station and junction information.

Mark

Provides access to Mark Register data. The interface allows user to search, view and extract Mark information.

Route

Provides access to Route data. The interface allows user to search, view and extract Route information.

Commodity

Provides access to Standard Transportation Commodity Code (STCC) data. The interface allows user to search, view and extract STCC information.

[CIF](#)

Provides access to the Customer Identification File (CIF). The interface allows authorized users to search and view CIF information.

[FindUs.Rail](#)

FindUs.Rail is a web-based centralized database that allows users to review and manage their company's contact information. It helps railroad departments, private car owners, and leasing companies stay connected. Users are able to query contacts and agency relationships for industry functions and roles.

[Rail Service
Finder](#)

The SCRS file provides a standardized verification process of whether a railroad may serve, or under what conditions a railroad may serve, a specific customer at common service points.

Logging Out

Select the Launch Pad link to end a Freight Rail 411 session. The user returns to the Launch Pad Page.

Subscription Access

The Railinc Freight Rail 411 website provides free look-ups for users and is available for use by subscribers on a modular basis. This means that you can subscribe annually to only the specific reference files that you need to access, rather than paying for full access to all of them. Each module subscription gives your company unlimited look-up access for that module throughout the current calendar year (January – December). Reference data downloads from the site into an Excel file are available for a per-record charge.

The Freight Rail 411 Welcome page has details on subscription access (see [Exhibit 7](#)), including a link to initiate a subscription which includes the current pricing.

Exhibit 7. Freight Rail 411 Subscription Details

The screenshot displays the Freight Rail 411 website interface. The top navigation bar includes the Railinc logo, the page title "Freight Rail 411", and links for "Contact Us" and "Sign In". A left sidebar contains a menu with icons and labels for: Home, Stations, Mark, Route, Commodity, CIF, Rail Service Finder, FindUs Rail, and Documentation. The main content area is titled "Welcome to Freight Rail 411" and contains several sections: a general overview of the site's purpose, a list of look-up tools with a note about subscription requirements for downloads, and detailed descriptions for "Stations", "Mark", "Rail Service Finder", "Route", "Commodity", and "Customer Identification File (CIF)". A red rectangular box highlights a "Subscription Information for Freight Rail 411" section on the right side of the page. This section states that the website offers a limited search tool for non-subscribers and full search/download capabilities for subscribers. It lists benefits for subscribers, such as real-time access, direct data views, export capabilities, and modular purchasing. It also includes a link to "here" for more information on pricing and subscription.

Stations

Overview



The Stations option provides access to Centralized Station Master (CSM) and Junction (JUNC) IRF data. The interface allows user to search and view station data. The Centralized Station Master (CSM) is a geographic location file which contains data about rail and motor carrier points for North America and international areas. This file is primarily used by railroads to help plan freight movements from origin to destination in an efficient and timely manner.

Once the station option is selected from the Freight Rail 411 Welcome page the Station and Junction interface is displayed. Refer to [Exhibit 8](#).

Exhibit 8. Station and Junction Interface

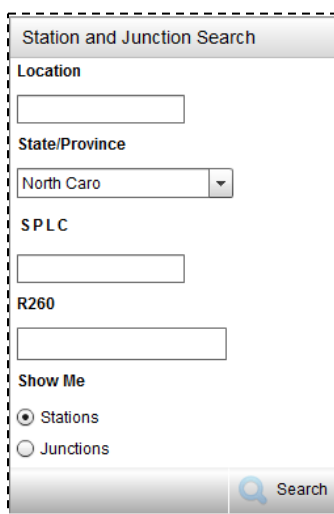
[illegible]

Station and Junction Interface

The station and junction interface allows users to search for stations and junctions or to navigate directly to their locations by using the available mapping tools. The interface consists of the [Station Search Tool](#) and the [Search Results Window](#).

Station Search Tool

The search tool allows users to find a station or junction by entering details directly into the available input fields. The search tool appears in [Exhibit 9](#).

Exhibit 9. Station and Junction Search Tool


The interface is titled "Station and Junction Search". It contains the following fields and controls:

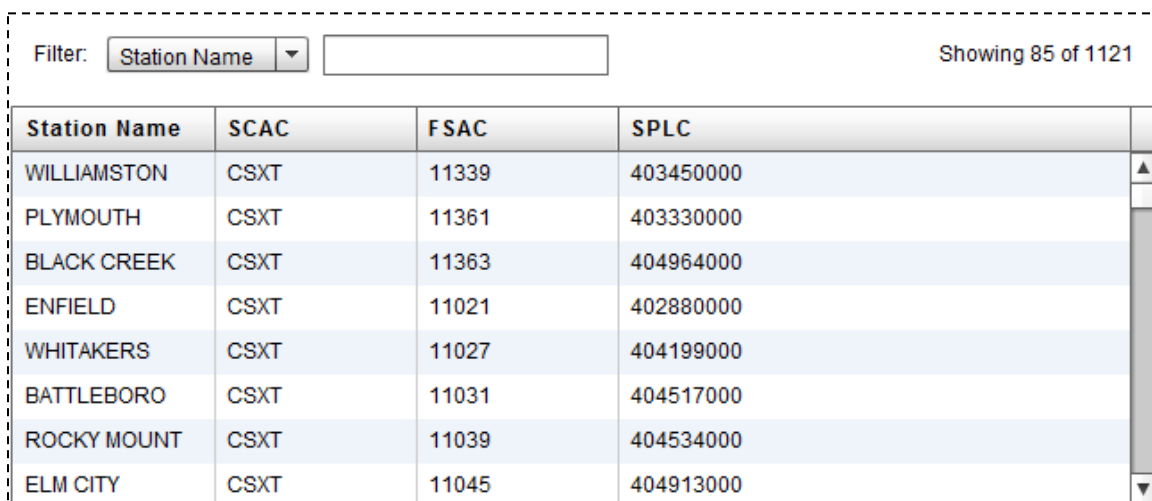
- Location:** A text input field.
- State/Province:** A drop-down menu with "North Caro" selected.
- SPLC:** A text input field.
- R260:** A text input field.
- Show Me:** Two radio buttons, "Stations" (selected) and "Junctions".
- Search:** A button with a magnifying glass icon.

The input fields allow user to specify a **Location** (actual name); **State/Province** (drop-down contains US, Canadian and Mexican locations, in that order); **SPLC** (Standard Point Location Code); **R260** (Rule 260 Code). The radio buttons at the right allow users to specify if the search should return **stations or junctions**. The **Search** button initiates a search.

Note: The Search button is disabled until at least one search criterion is entered.

Search Results Window

The search results window displays the results of a search. The search results window appears in [Exhibit 10](#).

Exhibit 10. Station and Junction Search Results Window


The interface shows a table of search results. At the top, there is a "Filter:" section with a "Station Name" drop-down menu and a text input field. To the right, it says "Showing 85 of 1121". The table has four columns: "Station Name", "SCAC", "FSAC", and "SPLC".

Station Name	SCAC	FSAC	SPLC
WILLIAMSTON	CSXT	11339	403450000
PLYMOUTH	CSXT	11361	403330000
BLACK CREEK	CSXT	11363	404964000
ENFIELD	CSXT	11021	402880000
WHITAKERS	CSXT	11027	404199000
BATTLEBORO	CSXT	11031	404517000
ROCKY MOUNT	CSXT	11039	404534000
ELM CITY	CSXT	11045	404913000

The results window allows users to perform two functions: filter results and display details of displayed stations or junctions.

Searching Stations and Junctions

This section describes how to perform searches for stations and junctions. It additionally describes how to filter search results, how to view result details, and how to export results to Excel.

Here is how to search for stations or junctions:

- Using the stations and junctions search tool ([Exhibit 9](#)), complete one or more of the available fields:
 - Location** (enter all or part of the actual name of location)
 - State** (select state from the drop-down)
 - SPLC** (enter all of a Standard Point Location Code)
 - R260** (enter all of part of a Rule 260 code)
- In the Show Me section of the search tool, select to restrict the results to either **stations** or **junctions** (using the available radio buttons).
- Select the **Search** button. The search results window ([Exhibit 10](#)) is updated with the results (see sample results in [Exhibit 11](#)).

Note: The Search button is disabled until at least one search criterion is entered.

Exhibit 11. Sample Station Search Results

The screenshot displays the RAILINC Freight Rail 411 search interface. On the left is a navigation menu with options: Home, Stations (selected), Mark, Route, Commodity, CIF, Rail Service Finder, FindUs.Rail, and Documentation. The main search area is titled 'Station and Junction Search'. It includes input fields for Location, State/Province (set to North Caro), SPLC, and R260. Below these is the 'Show Me' section with radio buttons for Stations (selected) and Junctions. A 'Filter' dropdown is set to 'Station Name'. The search results are displayed in a table with columns: Station Name, SCAC, FSAC, and SPLC. The table shows 463 results, with the first 15 visible. A 'Search' button is at the bottom left of the results area, and a 'Download' button is at the bottom right.

Station Name	SCAC	FSAC	SPLC
CARY	NS	52248	411657000
HYDRO	NS	60570	416672000
AQUADALE	NS	60572	416678000
CARALEIGH	NS	51862	411755000
WILSON	NS	51846	404940000
SOUTH GASTONIA	NS	59814	417793000
CROWDERS	NS	59812	417797000
LA GRANGE	NS	59926	406454000
FALLING CREEK	NS	59928	406423000
HINES JCT	NS	59930	406425000
KINSTON	NS	59932	406420000
EAST KINSTON	NS	59933	406421000
DOVER	NS	59934	405595000
COVE	NS	59936	405592000
TUSCARORA	NS	59938	405585000

- Perform one of the following actions:
 - Use the **filter** option to filter the displayed data (see [Filtering Data](#)).
 - Select the download button to download the displayed data into an Excel spreadsheet (see [Exporting Freight Rail 411 Data](#)).

Filtering Data

Following a successful search, the filtering option can be used to narrow search results (see [Exhibit 12](#)).

Exhibit 12. Station Filtering Option

Station Name	SCAC	FSAC	SPLC
CARY	NS	52248	411657000
CARY	CSXT	22005	411657000
CARY	AMTK	79000	411657000
CARPENTER	CSXT	21614	411671000
APEX	CSXT	22010	411682000
MORRISVILLE	NS	52246	411659000
GENLEE	CSXT	21610	411852000
TRIANGLE	CSXT	21612	417643000

Here is how to filter search result data.

1. Select the drop down arrow to display the available filtering options.

- Station Name
- SCAC
- FSAC
- SPLC

2. Select the desired filtering option (For stations: Station Name, SCAC, FSAC or SPLC).
3. Use the available input field to enter the desired filtering criteria. Partial input is acceptable. The list is automatically updated to reflect the filtering input.

Exhibit 13. Filtering Results

Station Name	SCAC	FSAC	SPLC
DURHAM	AMTK	79005	411860000
DURHAM	NS	52239	411860000
DURHAM	CSXT	21300	411860000

Exporting Freight Rail 411 Data

Following a successful search for Freight Rail 411 data, the download button can be used to export search results as an Excel file (see [Exhibit 14](#)).

Exhibit 14. Download Button

RAILINC Freight Rail 411 documentRAILINC CORPORATION Launch Pad Contact Us Sign Out

Home Stations Mark Route Commodity CIF Rail Service Finder FindUs.Rail Documentation

Station and Junction Search

Filter: Station Name Showing 463 of 463

Station Name	SCAC	FSAC	SPLC
CARY	NS	52248	411657000
HYDRO	NS	60570	416672000
AQUADALE	NS	60572	416678000
CARALEIGH	NS	51862	411755000
WILSON	NS	51846	404940000
SOUTH GASTONIA	NS	59814	417793000
CROWDERS	NS	59812	417797000
LA GRANGE	NS	59926	406454000
FALLING CREEK	NS	59928	406423000
HINES JCT	NS	59930	406425000
KINSTON	NS	59932	406420000
EAST KINSTON	NS	59933	406421000
DOVER	NS	59934	405595000
COVE	NS	59936	405592000
TUSCARORA	NS	59938	405585000

Search Download

Here is how to export search result data into Excel.

1. Select the download button (see [Exhibit 14](#)) to initiate the process of exporting displayed search results. A confirmation message is displayed calculating the cost to download the detail records (see [Exhibit 15](#)).

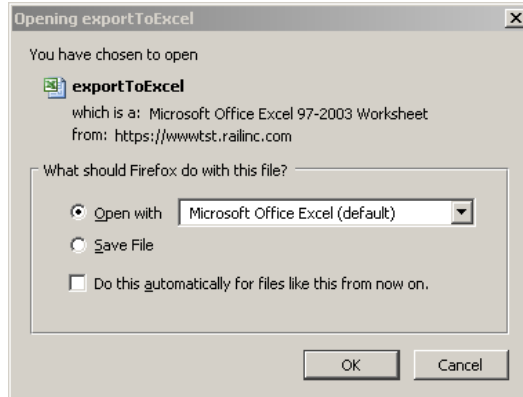
Exhibit 15. Download Confirmation Message

Confirmation

By clicking the "Download" button below the selected 163 records will be downloaded, and your account will be charged \$32.60 USD. This charge will appear on your monthly statement. Please ensure you save your downloaded data. Repeat downloading of the same records will result in repeat charges. If you do not wish to continue with the download simply click the "Cancel" button below.

Download Cancel

2. Select **Download** to continue or **Cancel** to cancel.
3. The export dialogue box is displayed.



4. Select the available option to either open the exported information or to save the file. When opened, the exported information appears in an Excel spreadsheet.

	A	B	C	D	E	F	G	H	I
1	SCAC	FSAC	Effective	Effective	Station	St	Rule 260	SPLC	Freight St Location
2	NS	51863	06/20/2005	00.00.01				411691000	48730.00 OR
3	CSXT	22010	03/01/2005	00.00.01				411682000	1420.00 OR
4	NS	52255	06/20/2005	00.00.01				411649000	37588.00 OR
5	CSXT	21620	08/12/1997	00.00.01				411676000	1420.05 OR
6	AMTK	79010	07/01/1997	00.00.01				412450000	79010.00 R
7	NS	52218	06/20/2005	00.00.01				412450000	37445.00 OR
8	NS	52126	06/20/2005	00.00.01				411395000	37340.00 OR
9	CSXT	21560	08/12/1997	00.00.01				411653000	1410.00 OR
10	NS	51862	06/20/2005	00.00.01				411755000	48725.00 OR
11	CSXT	21614	08/12/1997	00.00.01				411671000	1420.15 OR

5. Use the tools within Excel to manage the exported data as desired.

Displaying Station or Junction Details

From a successful search for station or junction records, details can be viewed from the list of search results or by clicking a station.

Here is how to display the details of a found station or junction.

1. Select a found record in the search results window to display its details. The Station Detail window is displayed ([Exhibit 16](#)).

Exhibit 16. Station Detail Window

The Station Detail window displays the Station Master Detail tab. It contains a table with the following fields:

Field	Value
SCAC	CSXT
FSAC	21603
Effective Date	08/12/1997
Expiration Date	12/31/9999
SPLC	411853000
Location Name	EAST DURHAM
Location Type	OR
Rule 260 Junc Abbrev	
Location County	DURHAM
Location State	NC
Latitude	+035.978772
Longitude	-078.876680
Zip/Postal Code	

2. Use the available scroll bar to view details that extend beyond the visible window.
3. Select the OPSL Notes tab to view any OPSL Notes associated with the displayed station.

Exhibit 17. Station Details – OPSL Notes Tab

The Station Detail window displays the OPSL Notes tab. It contains a list of note numbers:

Note Number
0001
3000
3489

4. Full text descriptions of the associated OPSL Notes are available by selecting the hyperlink of a listed note number.

Mark

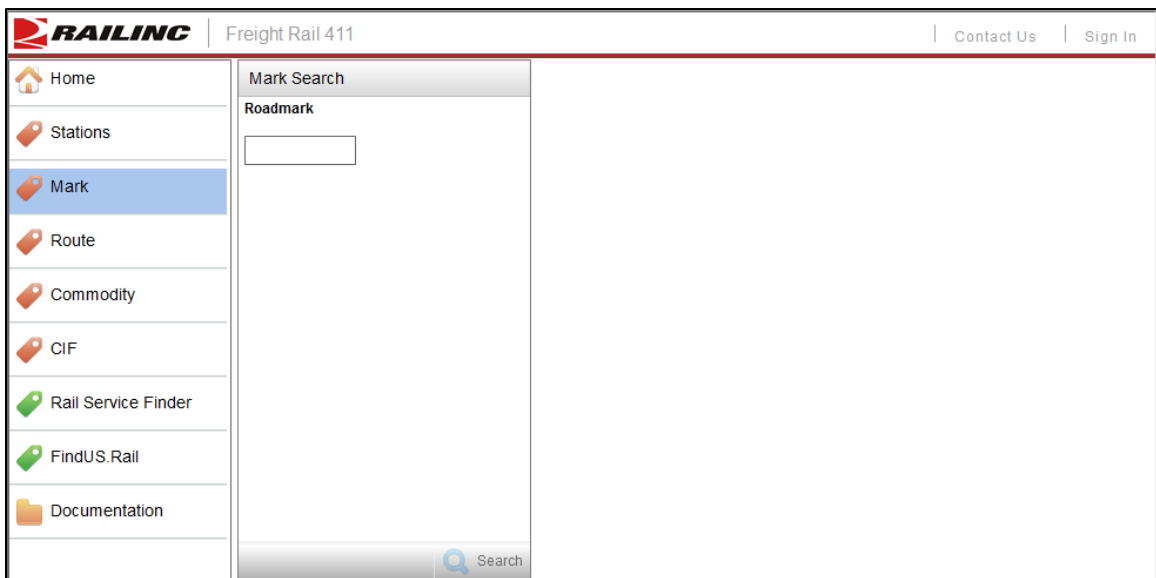
Overview



The Mark option provides access to Mark Register IRF data. The interface allows user to search, view and extract Mark information. Reporting Marks are stenciled on owned and leased equipment. Marks are used as equipment ID's for all electronic interfaces between railroads, their customers, and Railinc systems and files. Equipment Marks identify the names of railroads or private companies, junction points, stations, and interchange points. In addition, they are used for revenue accounting purposes like car hire and car repair billing.

Once the Mark option is selected from the Freight Rail 411 Welcome page the Mark interface is displayed. Refer to [Exhibit 18](#).

Exhibit 18. Mark Search Interface

A screenshot of the Railinc Freight Rail 411 Mark Search interface. The top header shows the Railinc logo, "Freight Rail 411", and links for "Contact Us" and "Sign In". On the left is a vertical navigation menu with icons and labels: Home, Stations, Mark (highlighted in blue), Route, Commodity, CIF, Rail Service Finder, FindUS.Rail, and Documentation. The main content area is titled "Mark Search" and contains a "Roadmark" label above a text input field. At the bottom right of the main area is a "Search" button with a magnifying glass icon.

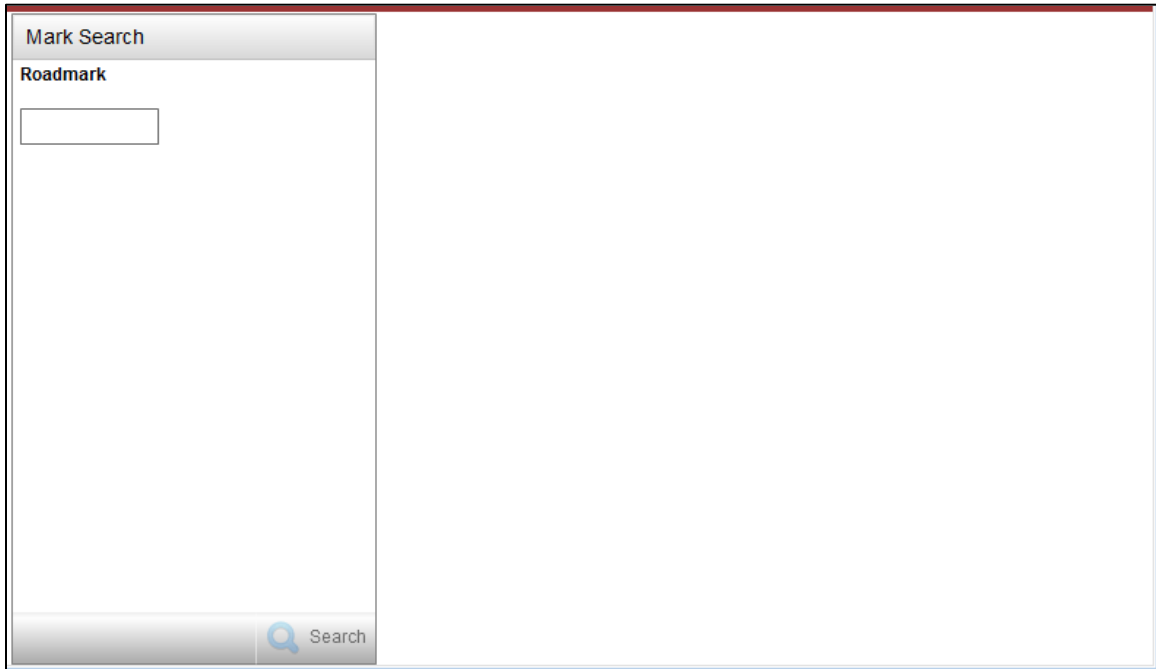
Searching Marks

This section describes how perform searches for Marks. It additionally describes how to view result details.

Here is how to search for Marks:

1. Using the Mark search tool ([Exhibit 19](#)), complete the available field for the Roadmark.

Exhibit 19. Mark Search Tool



Mark Search

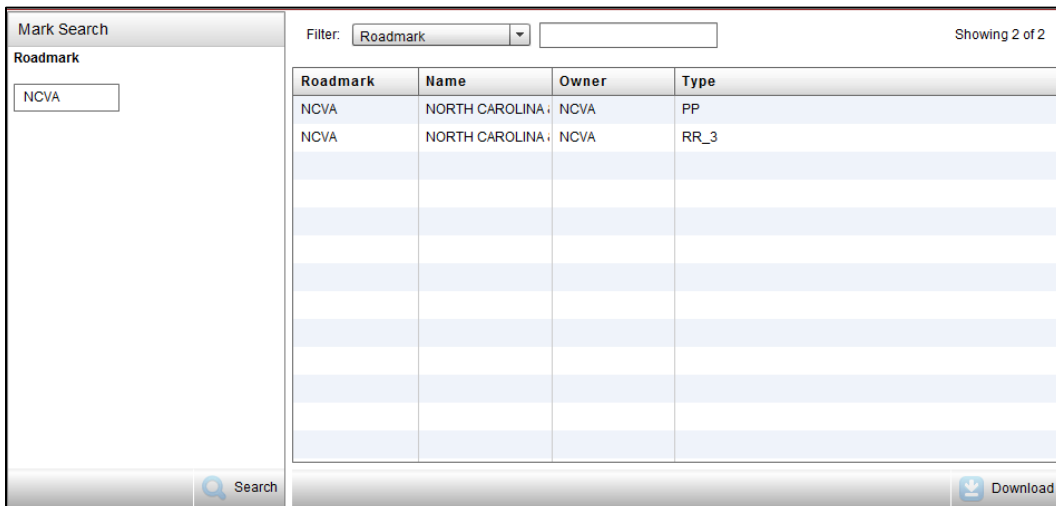
Roadmark

Search

2. Select the **Search** button to initiate the search. Search results are displayed ([Exhibit 20](#)).

Note: The Search button is disabled until a Roadmark is entered.

Exhibit 20. Mark Search Results



Mark Search

Roadmark

NCVA

Filter: Roadmark

Showing 2 of 2

Roadmark	Name	Owner	Type
NCVA	NORTH CAROLINA	NCVA	PP
NCVA	NORTH CAROLINA	NCVA	RR_3

Search

Download

3. Perform one of the following actions:
 - a. Use the **filter** option to filter the displayed data (see [Filtering Data](#)).
 - b. Select the **download** button to download the displayed data into an Excel spreadsheet (see [Exporting Freight Rail 411 Data](#)).
 - c. Select a listed Mark to display its details (see [Displaying Mark Details](#)).

Displaying Mark Details

From a successful search for Mark records, details can be viewed from the search results window (see [Exhibit 20](#)).

Here is how to display the details of a found Mark.

1. Select a found Mark in the search results window. The Mark Details window is displayed ([Exhibit 21](#)).

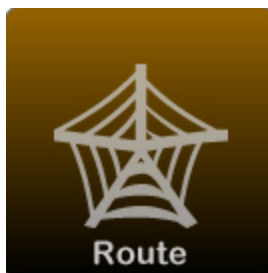
Exhibit 21. Mark Details

Mark Details	
Roadmark	NCVA
Mode	RAILRD
Carrier	NCVA
Name	NORTH CAROLINA & VIRGINIA RAILROAD CO INC
Address	
City	
State/Prov	
Zip Code	
Country	
Phone	
R260 #	531
Type	RR_3
Effective Date	01/01/1991
Expiration Date	12/31/9999

2. Use the available scroll bar to view details that extend beyond the visible window.

Route

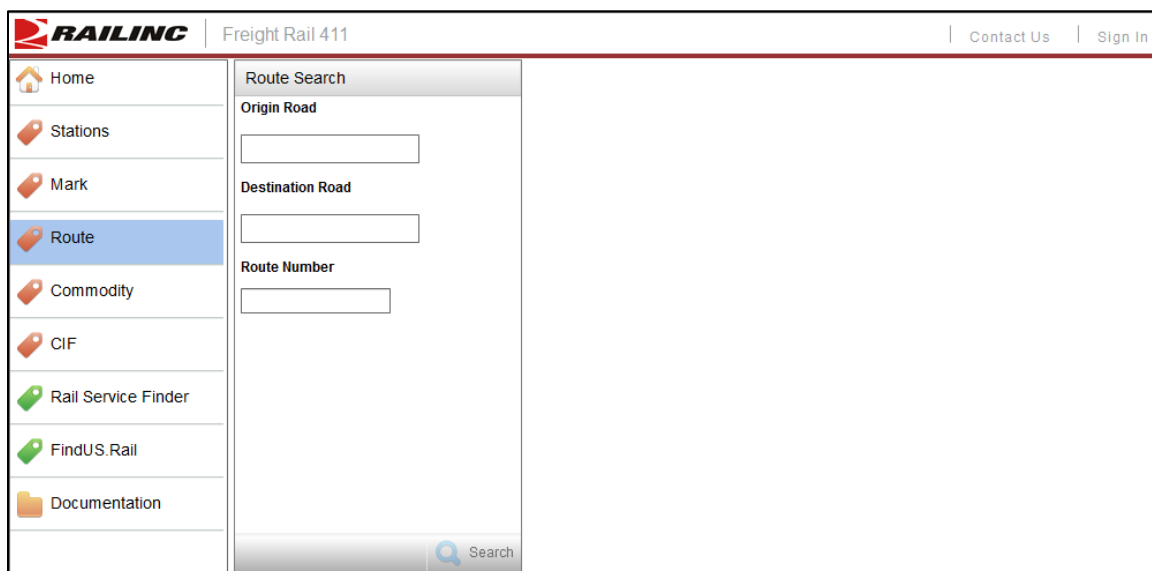
Overview



The Route option provides access to Route IRF data. The interface allows a user to search, view and extract Route information. The Route File (ROUTE) was initially designed to support the Rate EDI Network (REN). The route code is an amalgamation of two Standard Point Location Codes (origin and destination) with a sequential 4-digit number which identifies revenue routes. Routes in this file may also be utilized to request prices from the REN.

Once the Route option is selected from the Freight Rail 411 Welcome page the Route interface is displayed. Refer to [Exhibit 22](#).

Exhibit 22. Route Search Interface



The screenshot displays the RAILINC Freight Rail 411 website. The top navigation bar includes the RAILINC logo, the text 'Freight Rail 411', and links for 'Contact Us' and 'Sign In'. A sidebar on the left contains a list of navigation options: Home, Stations, Mark, Route (highlighted), Commodity, CIF, Rail Service Finder, FindUS.Rail, and Documentation. The main content area is titled 'Route Search' and contains three input fields: 'Origin Road', 'Destination Road', and 'Route Number'. A 'Search' button is located at the bottom right of the search area.

Searching Routes

This section describes how perform searches for Routes. It additionally describes how to view result details.

Here is how to search for Routes:

1. Using the Route search tool ([Exhibit 23](#)), complete the available field for the **Origin Road** and **Destination Road**. Optionally, provide input for the **Route Number**.

Exhibit 23. Route Search Tool

2. Select the **Search** button to initiate the search. Search results are displayed ([Exhibit 24](#)).

Note: The Search button is disabled until both an Origin and Destination Road have been entered.

Exhibit 24. Route Search Results

Origin Mark	Junctions	Destination Mark
UP	SWWTR	BNSF
UP	SEATL	BNSF
UP	CHGO	BNSF
UP	KANCY	BNSF
UP	KCITY	BNSF
UP	ELPAS	BNSF
UP	FORTH	BNSF
UP	PORTL	BNSF
UP	DENVR	BNSF

3. Perform one of the following actions:
 - a. Use the **filter** option to filter the displayed data (see [Filtering Data](#)).
 - b. Select the **download** button to download the displayed data into an Excel spreadsheet (see [Exporting Freight Rail 411 Data](#)).
 - c. Select a listed Route to display its details (see [Displaying Route Details](#)).

Displaying Route Details

From a successful search for Route records, details can be viewed from the search results window (see [Exhibit 24](#)).

Here is how to display the details of a found Route.

1. Select a found Route in the search results window. The Route Details window is displayed ([Exhibit 25](#)).

Exhibit 25. Route Details

Route Details		✕
Origin Mark	UP	
Destination Mark	BNSF	
Route Number	9	
Effective Date	Fri Jul 4 1997	
Expiration Date	Fri Dec 31 9999	
Segment Road	UP	
Segment Junction	KANCY	
Segment Road	BNSF	
Status	Active	

2. Use the available scroll bar to view details that extend beyond the visible window.

Commodity

Overview



The Commodity option provides access to Standard Transportation Commodity Codes (STCC) IRF data. The interface allows user to search, view and extract Commodity information. Standard Transportation Commodity Codes contain specific product information used on waybills and other shipping documents. A STCC code is a seven digit numeric code representing 38 commodity groupings.

Assignment of a STCC Code is associated by a commodity description developed to conform to exact descriptions in freight transportation classifications of rail and motor carriers. Accompanying a STCC code are two corresponding codes, Harmonized Commodity Description Coding System (HS) and a Standard Classification of Transported Goods (SCTG) category.

Once the Commodity option is selected from the Freight Rail 411 Welcome page the Commodity interface is displayed. Refer to [Exhibit 26](#).

Exhibit 26. Commodity Search Interface

Searching Commodities

This section describes how perform searches for Commodities. It additionally describes how to view result details.

Here is how to search for Commodities:

1. Use the radio button to select to search by either **Product Code** (see [Exhibit 27](#)) or **Product Category** (see [Exhibit 28](#)).
2. Complete the search fields for either a search by Product Code or by Product Category.
 - a. For a Product Code search, complete the available field for the **STCC/Product Code** and **Product Description**.

Exhibit 27. STCC Search Tool (by product code)

The screenshot shows a web form titled "Commodity Search". At the top, there are two radio buttons: "Search by product code" (which is selected) and "Search by product category". Below the radio buttons, there are two text input fields. The first field is labeled "STCC/Product Code" and the second field is labeled "Product Description". At the bottom right of the form, there is a "Search" button with a magnifying glass icon.

- b. For a Product Category search, use the drop downs to select the primary and sub product group.

Exhibit 28. STCC Search Tool (by product category)

The screenshot shows a web form titled "Commodity Search". At the top, there are two radio buttons: "Search by product code" and "Search by product category" (which is selected). Below the radio buttons, there are two dropdown menus. The first dropdown menu is labeled "01-FARM PRODUCTS" and the second dropdown menu is labeled "011-FIELD CROPS". At the bottom right of the form, there is a "Search" button with a magnifying glass icon.

3. Select the **Search** button to initiate the search. Search results are displayed ([Exhibit 29](#)).

Note: The Search button is disabled until at least one search criterion is entered (i.e. STCC, Product Description, or Product Category/Group).

Exhibit 29. STCC Search Results

Commodity Search

☐ Search by product code
☒ Search by product category

01-FARM PRODUCTS
011-FIELD CROPS

Filter: STCC/Product Code

Showing 107 of 107

STCC/Product Code	Product Description	Hazmat
0112910	CTN NEC	Y
0112911	COTTON FIBER BL	N
0112915	COTTON BOLLS	N
0112920	COTTON SAMPLES	N
0112930	COTTON UNGINNED	N
0113110	BARLEY	Y
0113115	BARLEY FOR MALT	N

Download
Search

4. Perform one of the following actions:
 - a. Use the **filter** option to filter the displayed data (see [Filtering Data](#)).
 - b. Select the **download** button to download the displayed data into an Excel spreadsheet (see [Exporting Freight Rail 411 Data](#)).
 - c. Select a listed STCC to display its details (see [Displaying STCC Details](#)).

Displaying STCC Details

From a successful search for STCC records, details can be viewed from the search results window (see [Exhibit 29](#)).

Here is how to display the details of a found STCC.

1. Select a found STCC in the search results window. The STCC Details window is displayed ([Exhibit 30](#)).

Exhibit 30. STCC Details

Commodity Details		✕
STCC Code	0112915	
Full Description	COTTON BOLLS, IMMATURE	
Regulated	No (exempt)	
Effective Date	Wed Dec 31 1997	
Expiration Date	Fri Dec 31 9999	

2. Use the available scroll bar to view details that extend beyond the visible window.

Customer Identification File

Overview

The Customer Identification File (CIF) contains the name, physical and mailing addresses, corporate parent identification and a unique identification code for each location of a transportation carrier customer. The identification code is used in exchanges of shipment information to accurately identify transportation company customers and the customers' locations.

The CIF facilitates business transactions by providing accurately match incoming documents to customer files and improving the quality of customer information on bills of lading, waybills and other documents. It also improves the quality of pricing information and the rating process. A carrier's system can use CIF codes to identify all locations to which a price and other contract terms apply, to provide accurate delivery instructions to a specific location, and improve shipment reservation, booking and equipment ordering processes.

Once the CIF option is selected from the Freight Rail 411 Welcome page the CIF Search interface is displayed. Refer to [Exhibit 31](#).

Note: The CIF Module is only available to railroads and their direct customers as a means to facilitate rail business.

Exhibit 31. CIF Search Interface

The screenshot displays the 'CIF Search' interface. It features a vertical stack of input fields on the left side: 'CIF Number' (text box), 'Customer Name or DBA' (text box), 'City' (text box), and 'State/Province' (dropdown menu with 'Select State' as the current selection). Below these fields, there is a block of instructional text: 'Customer Name or CIF Number must be specified.', 'Minimum characters required for fields: Customer Name 3, CIF 9, City 3', and 'Name, CIF, and City matches are exact. Use * wildcard as suffix when uncertain (e.g.: AMOCO, AMOC*)'. At the bottom right of the form area is a 'Search' button with a magnifying glass icon.

Searching CIF Records

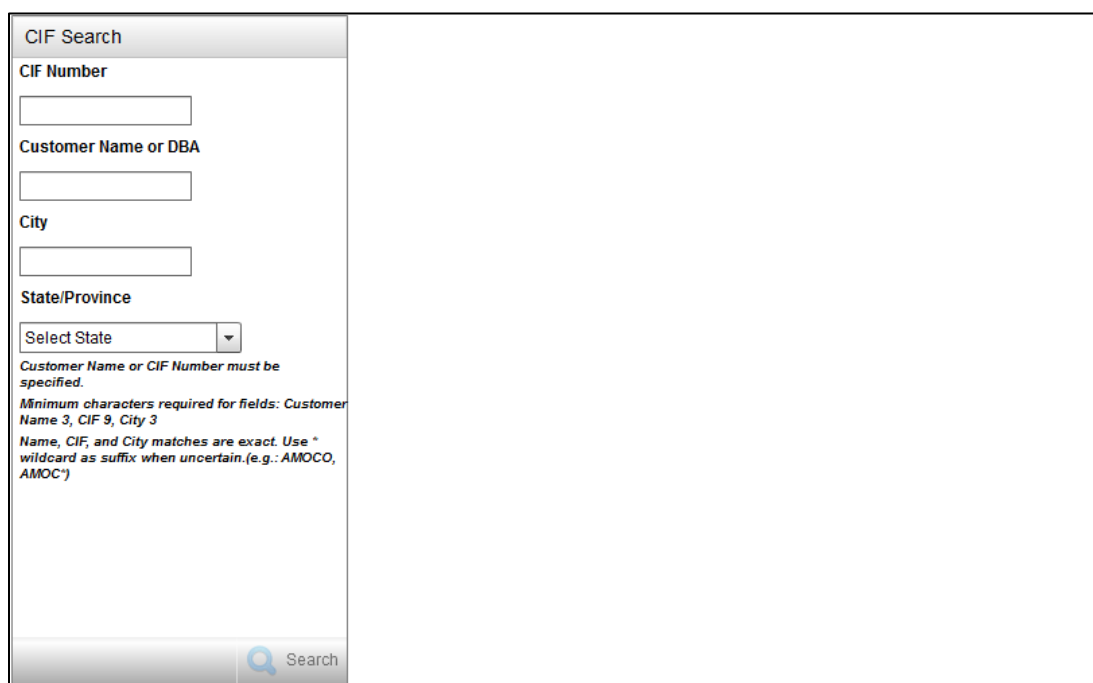
This section describes how to perform searches for CIF records. It additionally describes how to view result details.

Here is how to search for CIFs:

1. Complete the available search fields for **CIF Number, Customer Name or DBA, City, and State/Province** (see [Exhibit 32](#)).

Note: Customer Name or CIF Number must be specified. Minimum characters required for fields: Customer Name 3, CIF 9, City 3. Name, CIF, and City matches are exact. Use * wildcard as suffix when uncertain (e.g.: AMOCO, AMOC*).

Exhibit 32. CIF Search Tool



The screenshot shows a web-based search interface titled "CIF Search". It contains four input fields: "CIF Number", "Customer Name or DBA", "City", and "State/Province". The "State/Province" field is a dropdown menu with "Select State" and a downward arrow. Below the fields, there is a block of text: "Customer Name or CIF Number must be specified.", "Minimum characters required for fields: Customer Name 3, CIF 9, City 3", and "Name, CIF, and City matches are exact. Use * wildcard as suffix when uncertain.(e.g.: AMOCO, AMOC*)". At the bottom right of the form is a "Search" button with a magnifying glass icon.

2. Select the **Search** button to initiate the search. Search results are displayed.

Note: The Search button is disabled until the minimum described search criterion is met.

Exhibit 33. CIF Search Results

[illegible]

3. Perform one of the following actions:
 - a. Use the **filter** option to filter the displayed data (see [Filtering Data](#)).
 - b. Select a listed CIF to display its details (see [Displaying CIF Details](#)).

Displaying CIF Details

From a successful search for CIF records, details can be viewed from the search results window (see [Exhibit 34](#)).

Here is how to display the details of a found CIF.

1. Select a found CIF in the search results window. The CIF Details window is displayed.

Exhibit 34. CIF Details



Customer Details	
CIF Number	801260837
Sub Loc.	0000
Customer Name	AMOCO INC
DBA	
Address	114 W JACKSON ST, RTE 6
City	SENECA
St/Prv.	IL
Postal Code	613609307

2. Use the available scroll bar to view details that extend beyond the visible window.

FindUs.Rail

FindUs.Rail is a web-based centralized database that allows users to review and manage their company's contact information. It helps railroad departments, private car owners, and leasing companies stay connected. Users are able to query contacts and agency relationships for industry functions and roles.

With FindUs.Rail, contacts are organized under various categories, each managed by Company Administrators. Administrators can add, update, and delete contacts for the categories they manage. The Railinc Application Administrator is responsible for adding and removing categories.

The FindUs.Rail free look-up tool lets you conduct first level searches of contacts, agencies and railcar marks at no charge. <https://www.railinc.com/findusrail/pub/homeAction.do>

[Click here to use the FindUs.Rail free look-up tool.](https://www.railinc.com/findusrail/pub/homeAction.do)
(<https://www.railinc.com/findusrail/pub/homeAction.do>)

Rail Service Finder

Overview

Rail Service Finder (RSF) gives rail customers and railroads convenient access to data required for shipping by rail through a single, easy-to-use tool. RSF's primary benefits are:

Convenience: With RSF, users have a single tool where they can look up and view critical information for shipping freight by rail.

Productivity: The ability to identify and view company contact data and their serving carriers via a single tool will improve productivity by enabling rail shippers to make shipping decisions quickly.

Time Savings: RSF will save time by eliminating the need for users to search many resources and contacts to execute tasks that are routine but required for shipping by rail.

RSF gives rail shippers, railroads and car owners convenient access to required data for shipping by rail through a single application. With RSF, users can:

- Access company contact information (including full mailing address) through a single location
- Identify serving and connecting carriers for their own or their customers' location(s)
- View a list of summary results for companies by location
- View a detailed result for each company location and its serving carriers
- View switch status
- Verify customer name, rail station names and receiving party address
- Access a company's ship-to locations in North America
- View the shortline railroads that serve a particular customer

Rail customers and others interested in shipping by rail previously had to log in to an increasing number of applications to access the required shipping data. RSF gives rail shippers, in particular, convenient access to data required for shipping by rail through a single source, enabling them to save time and enhance productivity. RSF data comes from the Railinc-maintained industry Serving Carrier/Reciprocal Switch (SCRS) file. Updated by railroads, this file requires special permissions and is geared toward a railroad audience. RSF uses the same robust data found in SCRS to provide rail shippers and other interested parties with an easy-to-use and easy-to-understand, single resource for shipping freight by rail.

Once the Rail Service Finder option is selected, the RSF interface is displayed ([Exhibit 35](#)).

Exhibit 35. Rail Service Finder Interface

RAILINC | Rail Service Finder Contact Us | Register | Help

Company (Company Name or CFI #) Street City State Railroad (Carrier Name or Abbreviation) [Search Tips](#)

Rail Service Finder is a web application that enables rail shippers, railroads and other users who are seeking to ship freight by rail a quick and easy way to identify rail-served customer facilities in North America, the railroads that serve them and the railroads with access to those facilities.

Looking for more information to help you ship freight by rail? Visit Railinc's dedicated resource for freight-rail shipping, [Freight Rail 411](#). Search for marks, stations, routes and more.

Feedback


Searching Rail Service Records

This section describes how to perform searches for Rail Service records. It additionally describes how to view result details. Only public records that have both a CIF and SCRS record are displayed.

Here is how to search for companies with Rail Service records:

- Complete one of the available search fields (see [Exhibit 35](#)). The Railroad field requires providing input in one of the other fields first. Follow these search tips, which are available through the Search Tips link. In the Company, Street, City and State fields, your search will return all results that contain the search term you enter. To narrow your results, use an asterisk (*) at the front of your search term to get the results that end with the term. Use the asterisk at the end to get results that begin with the term.
 - Company Name or CIF #:** Enter full or partial company name or nine digit Customer Identification Number (CIF). CIF numbers can be found by searching the CIF module by company name or searching for company name if the CIF is unknown (see [Searching CIF Records](#)).
 - Street, City or State:** City and State searches return results for Company and Rail Stations that match.
 - Railroad:** This is a type-ahead field. Begin by entering the first letter of the carrier for a list of roads that begin with the character. Enter carrier's full abbreviation to get an instant match. Use this field in conjunction with one or both of the other search parameters to further narrow the search results by Railroads that act as serving and/or connecting carriers.
- Select the **Search** button to initiate the search or select Enter/Return on the keyboard. Search results are displayed ([Exhibit 36](#)). Note, if no search results are found, a page is displayed with links to contact information for Class 1 railroads ([Exhibit 37](#)).

Exhibit 36. Rail Service Finder Search Results


 Rail Service Finder
 Contact Us | Register | Help


Company (Company Name or CIF #) Street City State Railroad (Carrier Name or Abbreviation)

[Search Tips](#)

Showing 4 results. Click on company name or row for more detail.

Company Name	DBA	Street	City	State	CIF #	Sub Loc	Station Name	State
UNION PACIFIC RAILROAD COMPANY INC		1400 DOUGLAS MAIL STOP 0700	OMAHA	NE	006991590	0000	COUNCIL BLUFFS	IA
UNISOURCE WORLDWIDE INC		5220 F ST	OMAHA	NE	196535777	0000	OMAHA	NE
UNITED STATES POSTAL SERVICE		1124 PACIFIC ST	OMAHA	NE	118683143	0000	OMAHA	NE
UNIVAR USA INC		3002 F ST	OMAHA	NE	021632229	0000	OMAHA	NE

Exhibit 37. Rail Service Finder Search (no results)


 Rail Service Finder
 Contact Us | Register | Help

Company (Company Name or CIF #)

john's shipping

Street

City

State

Railroad (Carrier Name or Abbreviation)

Search

[Search Tips](#)

No records were found, however if you believe the company is rail served, contact one of the carriers below to assist you.

[BNSF Railway](#) (BNSF)
Become a Customer

[Canadian National](#) (CN)
Where You Can Ship

[Canadian Pacific](#) (CP)
Ship with CP

[CSX](#) (CSXT)
Plan Your Shipment

[Ferromex](#) (FXE)
Home Page

[Kansas City Southern Lines](#) (KCS and KCSM)
Customer Solutions

[Norfolk Southern](#) (NS)
Customer Reference Guide

[Union Pacific](#) (UP)
Questions regarding the clarification and/or accuracy of the UP information in this application should be directed to UP Revenue & Information Management (402) 544-3607.

[Feedback](#)

Information provided reflects SCRS rail served customer information provided to Railinc by carriers. All rail served customers may not be populated in SCRS for some serving carriers. Direct any questions to serving carriers shown. If a conflict exists between the displayed information and a carrier switching publication, the publication takes precedence.

3. Select one of the displayed search results to view its details ([Exhibit 38](#)).

Exhibit 38. Rail Service Finder Details

Details ✕

UNION PACIFIC RAILROAD COMPANY INC
 DBA:
 CIF #: 006991590-0000
 1400 DOUGLAS MAIL STOP 0700
 OMAHA, NE - 681790002.

Serving Carrier	Connecting Carrier	Station Name	State	Status	Service Description
UP		COUNCIL BLUFFS	IA	Closed	Customer is served by UP . UP must be in the linehaul route. Contact UP for freight rates and routing information.

4. The company Details page contains information regarding the serving and connecting carriers (when applicable) and describes service restrictions if any exist. This information can be used to identify which carrier(s) to contact for freight rate and routing information.
5. Select the **X** to close the details page and return to the search results.

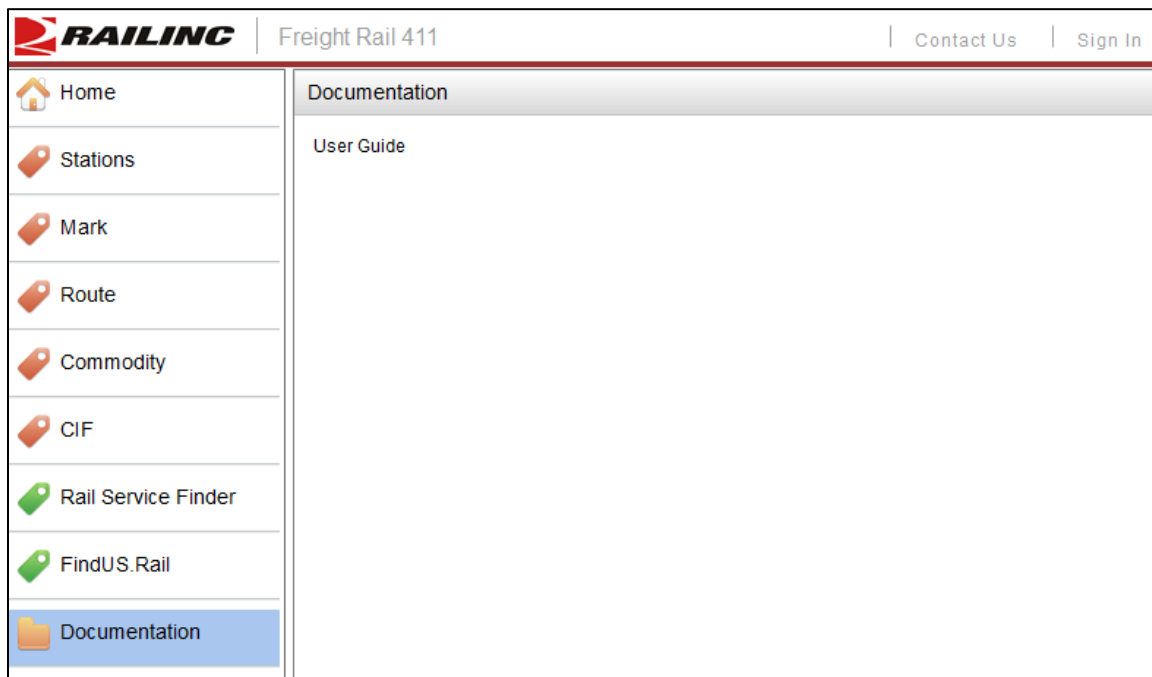
Documentation

Overview

The Documentation menu item allows users to download the latest version of this user guide.

Once the Documentation option is selected from the Freight Rail 411 Welcome page the Documentation—User Guide download is displayed ([Exhibit 39](#)).

Exhibit 39. Freight Rail 411 Support Documentation

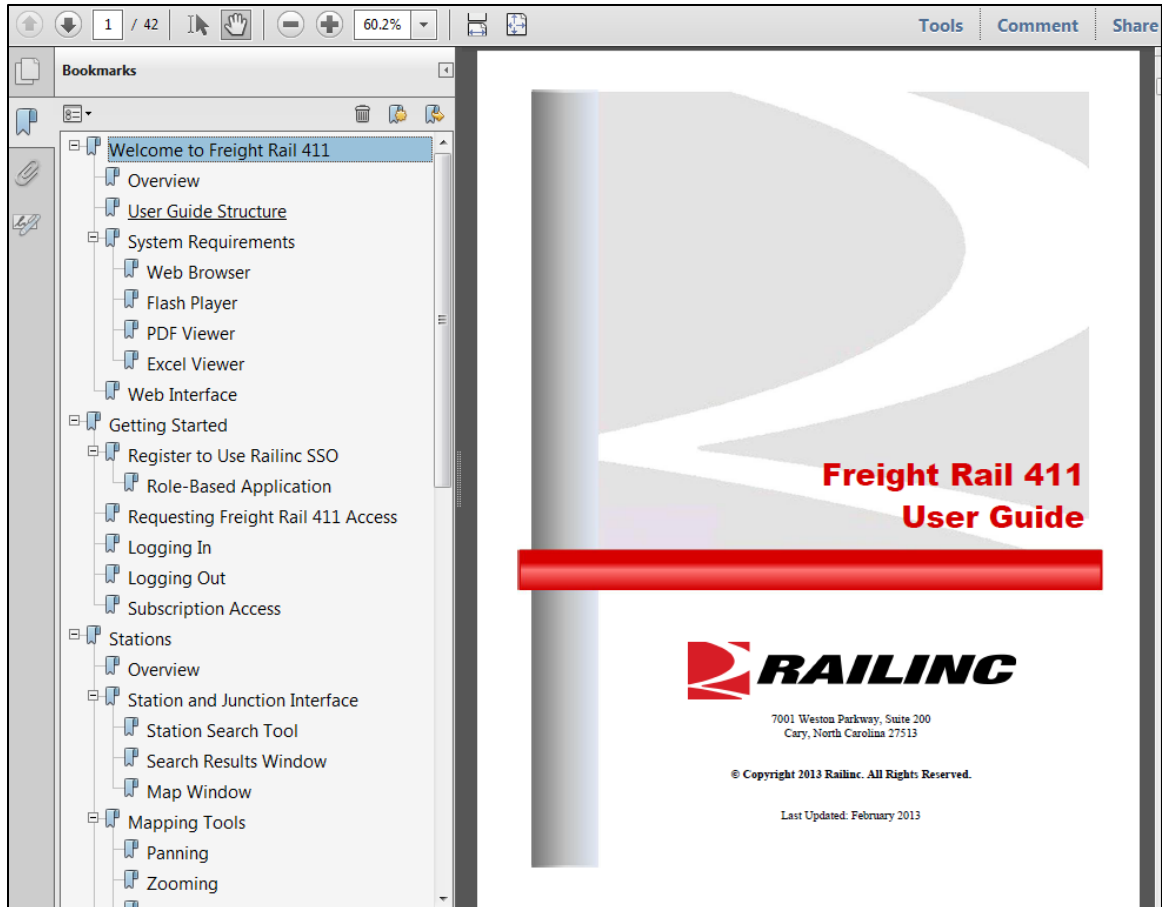


Downloading the User Guide

Here is how to download the Freight Rail 411 User Guide:

1. From the Freight Rail 411 Support Documentation page (see [Exhibit 39](#)), select the [User Guide](#) link. The User Guide PDF opens in Adobe Acrobat (see [Exhibit 40](#)).

Exhibit 40. Freight Rail 411 User Guide PDF



2. Use the tools within Acrobat to print or save the User Guide.