

Will you be able to find information on the old car initial and number and the new stenciled car initial and number?

The car details screen will display the new equipment ID and the prior equipment ID to the new car mark owner.

When the repair shop receives an email notification that a car has been dispositioned to their location, will the repair shop have the option to reject the car if, for example, its yard is full?

At this time, a shop does not have the option to reject the car in DDCT. The DDCT TAG is aware of this request and continues to discuss this topic.

Will AAR Rule 99 be added to DDCT?

Not at this time. Railinc will discuss this request with the DDCT TAG.

If an incident is removed after disposition has been provided, will the shop be notified of removal?

Only the handling carrier and car mark owner will receive notification that a car has been removed from an incident. However, the car will no longer appear on the Cars Expected at Shop list.

Will repair shops be able to close an incident without reporting a repair due to the car being scrapped, there being no work performed, the car being retired or another reason?

The car mark owner is responsible for closing the incident if the car will be scrapped. The shop will not have this ability and should discuss the next steps with the car mark owner.

Is there a cost to participate in the Railinc DDCT User Group?

There is no cost to participate in the DDCT User Group, and we recommend that all DDCT users participate in this group. Railinc's goal with the User Group is to create a community where DDCT users can stay informed about system updates and news, share ideas for enhancing the system, get their questions answered and learn best practices. Members of the User Group will receive a quarterly email newsletter and will have access to an online discussion forum.

Are there thoughts of completing a survey to determine how handling carriers are not registered as a DDCT participant? Also, are all handling carriers required to participate in DDCT?

Railinc continues to encourage users to participate in DDCT as noted in AAR Interchange Rule 115. Railinc engages with the industry about DDCT at the North American Rail Mechanical Operations conference and shortline conferences and through other communications initiatives. If you have specific questions related to participation, please refer to Rule 115.

Got Questions? Get Answers.

If you have any questions about DDCT or the DDCT User Group, contact the Railinc Customer Support Center by email at csc@railinc.com or by phone at 877-724-5462.